



# EMAIL MIGRATION

## Technical customer support and documentation (cloud service migration)

audriga is an award-winning pioneer in data portability and cloud-based data migration services.

Our customers are large telcos and ISPs, hosting companies, and private customers from all over the world.



### We're searching graduates and students for:

- Answering customer requests via email and live-chat and supporting small customer projects
- Coordinating between our customers and our technical teams
- Writing and maintaining documentation (text, screencasts, ...)
- Managing translation processes for documentation and software user interfaces
- Product management for upcoming end user documentation solutions

### We expect:

- Good IT skills and the ability to quickly understand complex processes
- Good communication skills (ability to translate between technical and non-technical people)
- Willingness to work beyond classical support tasks (e.g., project management or development)
- Ability to work with international project teams offsite and onsite (no permanent onsite assignments)
- A "problem solving mindset" and eagerness to learn

### We offer:

- A challenging work environment with the opportunity to take own responsibility
- Experience in small and large projects with international customers
- Flexible working conditions

For more information and other job offers see [www.audriga.com/jobs](http://www.audriga.com/jobs)